

SAGE Electronic-Only Journals Frequently Asked Questions- July 2009

Q. Which SAGE journals will be electronic only for the 2010 subscription year?

A. The following 12 SAGE journals will be migrating to an electronic only format for the 2010 subscription year.

- Bulletin of Science, Technology & Society (ISSN: 0270-4676)
- Clinical Case Studies (ISSN: 1534-6501)
- Field Methods (ISSN: 1525-822X)
- Journal of Adolescent Research (ISSN: 0743-5584)
- Journal of Business and Technical Communication (ISSN: 1050-6519)
- Journal of Environment & Development, The (ISSN:1070-4965)
- Management Communication Quarterly (ISSN: 0893-3189)
- Men and Masculinities (ISSN: 1097-184X)
- Organization & Environment (ISSN: 1086-0266)
- Simulation & Gaming (ISSN: 1046-8781)
- Trauma, Violence, & Abuse (ISSN: 1524-8380)
- Youth Violence and Juvenile Justice (ISSN: 1541-2040)

Q. Is there a discount offered on an e-access subscription rate?

A. Yes, SAGE offers an 8% discount off the Print-only rate and a 10% discount off the Combined (Print & E-access) rate.

Q. If I have already ordered my print for the 2010 subscription year, will I receive a refund?

A. Yes, refunds will be issued for the difference between the print and e-access cost for all 2010 Print-only issues or for the print component of Combined (Print & E-access) issues.

Q. Where will the electronic content be hosted?

A. Electronic content will be hosted on the award-winning *SAGE Journals Online* platform at <http://online.sagepub.com>.

Q. If I have questions about e-access who do I contact?

A. Questions related to e-access will be handled by SAGE's technical support department. For the Americas please contact onlinesupportus@sagepub.com, for the rest of the world, please contact onlinesupport@sagepub.co.uk.

Q. Will the last print issue be the last issue in 2009?

A. Yes.

Q. Will print on demand copies be made available for 2010?

A. No.

Q. Will SAGE continue to process print claims?

A. In keeping with SAGE's claims policies, print claims for the 2009 volume will continue to be processed as long as print inventory is available. Print volumes prior to 2009 will not be available.

Q. What if I have additional questions?

A. Please direct additional questions to SAGE Journals Customer Service at journals@sagepub.com.